SAP **1748273 - WebI reports metadata not updated following BEx queries changes in WebI Rich Client Feature Pack 3 / Service Pack 4 due to Webi Rich Client Quick Launch feature.**

Version 1   **Validity:** 2012.07.31 - active   **Language** English

Symptom

- WebI reports metadata are not updated following BEx queries changes in WebI Rich Client (WRC) Feature Pack 3 / Service Pack 04
- When closing WebI Rich Client the application still runs in the background. The WRC application is not terminated but is minimized to the windows system tray and the WRC process executable is shown in the Taskbar.
- This could cause high memory consumption.
- How to stop/disable Webi Rich Client Quick Launch.

Environment

- SAP BusinessObjects BI4.0 Service Pack 04 (SP04)
- SAP BusinessObjects WebI Rich Client BI4.0 SP04
- BEx query accessed via BICS connectivity (OLAP connection)
- SAP BW 7.0 EHP1 SP5 and above

Reproducing the Issue

1. Start Webi Rich Client
2. Create a WebI report from a BEx query via a BICS OLAP connection
3. Close WRC (click on close button, press ALT+F4 or choose exit from menu)
4. Makes changes in the BEx query used in the WebI report as data source
5. Open WebI Rich Client
6. Changes done in BEx queries are not reflected in the WebI report

Cause

BOXI 4.0 Webi Rich client comes with a feature called quick launch starting with FP3/SP04. Instead of closing the application it minimizes it to the taskbar.

Resolution

Instead of ending the WebI Rich Client process in the Task Manager everytime, or closing the application with context menu, do the following:

-close all WRC instances and make sure to end all existing processes 'WebIRichClient.exe' in the Windows Task Manager
-create a folder called 'config' in path 'C:\Program Files (x86)\SAP BusinessObjects\SAP BusinessObjects Enterprise XI 4.0\classes\'
-copy the attached file 'configuration.xml' in that 'config' folder
The full configuration file path is 'C:\Program Files (x86)\SAP BusinessObjects\SAP BusinessObjects Enterprise XI 4.0\classes\config\configuration.xml'

When opening and closing WRC, the Webi Rich Client executable will now be ended and removed from the Task Manager automatically. The WebI report based on the BEx query will now be up-to-date. This will also fix issues encountered when a BEx query is updated and changes are not picked up by WRC.

See Also

SAP note: 1736220 - How can to use Webi Rich client in Quick Launch

Keywords

WRC process task manager, webi rich client executable, WebI reports not updated, WebI reports not up-to-date

Header Data

Released On	2012.07.31 11:47:33
Release Status	Released to Customer
Component	BI-RA Reporting, analysis, and dashboards
Other Components	BI-BIP Business intelligence platform
Priority	Normal
Category	Problem

Product

This document is not restricted to a product or product version

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Attachments

File Name	File Size (KB)	Mime Type
configuration.xml	204	text/xml